

socialserve.com

A non-profit technology solution provider

Benefits for Agencies and Service Providers

Public Housing Search

- **Free** to search – access to detailed housing information is 100% free
- *Basic, advanced* and *accessible* filters help your clients locate the right housing fast
- Housing listings include everything from property features, nearby amenities, map links and photos to eligibility requirements, landlord contact information and more
- The search is made even easier with an interactive mapping feature and a shopping cart that allows side-by-side comparison of properties
- Printer-friendly housing lists can be sorted by rent amount, property type, bedroom size, address or even date-available

Special Populations Housing Search

- Approved service providers can search for housing to meet individual client needs without sacrificing client privacy or confidentiality rights
- Landlords who may not have had the opportunity to help people in need can offer help by privately promoting their housing to special populations, while at the same time increasing mixed housing options for special-needs clients

Toll-Free, Bilingual Call Center Services

- Friendly, knowledgeable call center representatives assist landlords with registering for the service, listing and updating properties, fielding general questions and monitoring properties to help ensure that listings are up to date
- Staff review each listing for accuracy and clarity
- Tenants can call for assistance with housing searches and locating available resources (assistance is also available by mail, fax and email)

Easy for Landlords! That Means More Housing Options

- Landlord resource page provides an easy place to post and access Section 8-related documents (landlord packets, inspection requirements, rent cut-offs)
- Listing is **free**, and landlords can register online or by toll-free phone
- User-friendly property-management tools make it a breeze to list properties and keep listings up to date