

## Benefits

Creating centralized statewide housing listings for state housing agencies across the nation

- Create a searchable, up-to-date, statewide listing of available Tax Credit, Section 8, accessible, subsidized and market-rate housing



|                                     |                         |
|-------------------------------------|-------------------------|
| [?] Rent Amount:                    | \$875                   |
| [?] Security Deposit:               | \$875                   |
| [?] Application Fee:                | \$20                    |
| Date Available:                     | 11/03/07                |
| [?] Days on Market:                 | 47                      |
| Utilities Included in Rent:         | Water                   |
| <b>Major Appliance Information:</b> |                         |
| Stove:                              | Electric Stove included |
| Refrigerator / Freezer:             | Yes                     |
| Air Conditioner:                    | Yes                     |
| Clothes Washer:                     | Hookup Only [ In Unit ] |
| Clothes Dryer:                      | Hookup Only [ In Unit ] |
| Laundry Room / Facility:            | In Unit                 |
| Smoke Detector:                     | Standard                |

- Disaster Intervention Services can link victims to housing and resources within hours after a disaster, complete with toll-free call center for support, intake & assessment
- Customize the service to suit your region's needs - imbed in an established website or implement the system with custom design
- Integrates seamlessly with existing listing services in your state
- Landlords can list housing in detail, with over 40 options for accessibility features as well as information about income requirements, eligibility criteria, amenities and much more

- Easy-to-use tools generate rent reasonableness comparisons that exceed HUD requirements and determine program jurisdiction
- Encourage state-wide participation to create a comprehensive listing of housing inventory that can be accessed with the click of a mouse
- GIS capabilities are interactive with housing search and can be used to determine program jurisdiction or to generate elaborate customized reports

## Call Center Services

Toll-free, bilingual call center increases accessibility

- Toll-free call center service is available 55 hours a week, in English and Spanish and by phone, fax, mail and email - handling about 11,000 client contacts each week
- Call center staff help keep listings up to date and accurate, conduct housing searches for tenants and help owners/landlords input listings and update property information
- Housing Outreach Specialists help to transfer existing housing listings across the state into your new Socialserve.com<sup>®</sup> service
- Decrease vacancy rates by marketing properties directly to qualified tenants through a centralized access point, statewide and nationally
- Restricted-access Special Needs Search feature lets landlords privately and securely promote housing to caseworkers serving special populations, increasing scattered-site housing options for clients with special needs



*See why we're the #1 provider of housing listing services to state housing agencies*

## Statistics

Comprehensive listings produce detailed web stats revealing data about housing supply and demand

- Comprehensive statistics provide information about site searches and listing concentration, housing supply gaps and trends, assisting in future funding for subsidized and Tax Credit properties
- Optional GIS integration offers regional demographics and customized reporting